

SECTION 3.1

Activity 4

SCRIPT:

Employee 1: Peter's very easy-going, isn't he?

Employee 2: Yes, too easy-going if you ask me.

Employee 1: You know the problem when a supervisor does not control the department?

Employee 2: The work will be affected.

Employee 1: Yes. And production schedules will not be met.

Employee 2: Quality suffers, and people take advantage of the leniency.

Employee 1: Absenteeism and tardiness has increased.

Employee 2: And attitudes have deteriorated. People are walking all over him.

Employee 1: Why do you think this has happened?

Employee 2: It's sometimes a feeling of insecurity in one's own ability.

Employee 1: I guess that kind of person demands approval to bolster their ego.

Employee 2: I think he wants to be popular, to be "one of the gang".

Employee 1: He feels his leniency will engender employee approval.

Employee 2: Well when the boss discovers that the department is falling behind...

Employee 1: Peter will be held accountable.

Employee 2: That's right!